

myCalPERS Retirement Enrollment

Student Guide

November 6, 2024



Introduction

This student guide will assist you with adding, modifying, and reconciling retirement appointments. You must report an employee's retirement enrollment and ongoing appointment information to CalPERS in a timely manner. An appointment is a continuous term of employment with a single employer, from the point of membership eligibility until permanent separation. Changes to an appointment status such as a permanent separation, leave of absence, or member category are reportable events.

Disclaimer

As a security safeguard, business partner and participant information has been masked within the figures in this procedure guide.

System Access

If myCalPERS does not allow you to do these scenarios, contact your agency's system access administrator to update your myCalPERS access.

Training Opportunities

Prior to taking a myCalPERS training, new users should review the [Introduction to myCalPERS for Business Partners \(PDF\)](#) student guide and take a Business Rules class. Business rules summarizes the laws defined by the California Public Employees' Retirement Law (PERL).

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Unit 1: Person Search Tool

The Person Search tool allows you to verify membership status and confirm appointment information.

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- Scenario 3: Review Retirement Appointment Details – Page 7

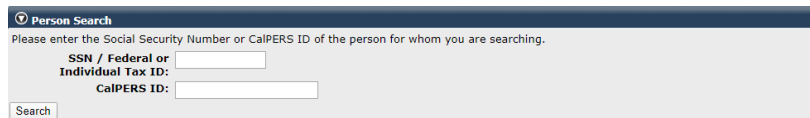
Scenario 1: Verify CalPERS Membership

You have a new employee whose appointment does not qualify for membership. However, you will still need to verify membership status in case the new employee is already a CalPERS member. If they are already a member, the new employee will have to be enrolled into retirement even if the position they are filling in does not qualify for membership because they are already a member. If an eligible employee is not enrolled into CalPERS membership within 90 days, your agency will pay all arrears contributions (both member and employer) and an administrative fee (\$500 per employee, per late appointment).

Step Actions (7 Steps)

Step 1 Select the **Person Information** global navigation tab.

Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.



The screenshot shows a 'Person Search' form with the following fields: 'SSN / Federal or Individual Tax ID' and 'CalPERS ID'. There is a 'Search' button at the bottom left. The form also includes a disclaimer: 'Please enter the Social Security Number or CalPERS ID of the person for whom you are searching.'

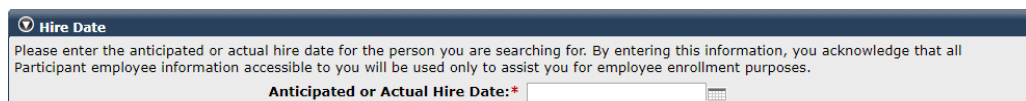
Step 3 Select the **Search** button.

Step 4 Did the Search Results section display “No results found.”?

Yes: They are not a member. Save a screenshot that includes the date in the upper right corner. This serves as proof that as of today, the employee was not a member. **You have completed this scenario.**

No: Continue to step 5.

Step 5 In the Hire Date section, enter the appropriate date into the Anticipated or Actual Hire Date field.



The screenshot shows a 'Hire Date' form with a single field: 'Anticipated or Actual Hire Date: *'. There is a calendar icon to the right of the field. The form also includes a disclaimer: 'Please enter the anticipated or actual hire date for the person you are searching for. By entering this information, you acknowledge that all Participant employee information accessible to you will be used only to assist you for employee enrollment purposes.'

Step 6 Select the **Continue** button.

Step 7

Review the Summary section to verify CalPERS membership.

Summary	
Profile	
Name: Tina Jones	CalPERS ID: 0123456789
Prior School Membership: No	Optional Member: No
Member: Yes	Prior School Membership Date:
Membership Date: 05/21/2007	Retired: No
ARP: No	Retirement Date:
5 Year Service Credit: Yes	ARP Effective Date:

Member: Yes means they have member contributions but may or may not be actively working. No means they are a non-member (no member contributions on file), e.g., a prior member who refunded, a dependent on health benefits, a beneficiary, etc.

You have completed this scenario.

Scenario 2: Verify a School Employee's Eligibility for Retirement System Election

Note: This scenario is intended only for school employers.

You have a new employee who is entering a certificated position or position performing creditable service. Using the steps in scenario 1, verify their CalPERS membership eligibility for the Retirement System Election (ES372) process.

Summary	
Profile	
Name: Paula Pers	CalPERS ID: 0123456789
Prior School Membership: No	Optional Member: No
Member: Yes	Prior School Membership Date:
Membership Date: 01/28/2019	Retired: No
ARP: No	Retirement Date:
5 Year Service Credit: Yes	ARP Effective Date:
Eligibility for Retirement System Election as of Today: Yes	

The Eligibility for Retirement System Election as of Today field:

Yes: The employee has:

- Five years of service credit in CalPERS or
- Previous CalPERS-covered employment within 120 days of the new position hire date with a school employer, Board of Governors of the Community Colleges, or State Department of Education.

No: The employee has:

- Less than five years of CalPERS service credit and
- Not previously worked in a CalPERS-covered position with a school employer, the Board of Governors of the Community Colleges, or the State Department of Education within 120 days.

The indicator:

- Does not provide direction on the CalSTRS criteria if the position mandatorily qualifies for CalPERS membership upon hire. Ensure the position meets the criteria.
- Only provides eligibility as of the current date you are viewing it. Verify the eligibility indicator on the date of hire to determine ES372 eligibility.
- Does not take into consideration if a member refunded or retired from CalPERS. It may reflect Yes even if they are ineligible due to being refunded or retired. Verify the employee's status before making a final determination.

You have completed this scenario.

Scenario 3: Review Retirement Appointment Details

You may access employee appointment information specific to your agency. Verify your employee's retirement appointment details, as this ensures the accuracy of their appointment (start date, enrollment level, etc.) and historical information (service credit, member funds on deposit, and membership date). Review the following:

- Appointment Event History
- Appointment Details
- Membership Information
- Reciprocal Self-Certification Information
- Retired Annuitant Information
- Retired Annuitant Special Criteria

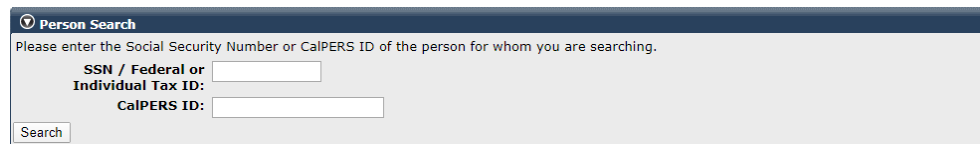
System Logic

For an appointment with a future effective date, not all the employee's profile page will display until their enrollment date; however, you can review their appointment details.

Step Actions (5 Steps)

Step 1 Select the **Person Information** global navigation tab.

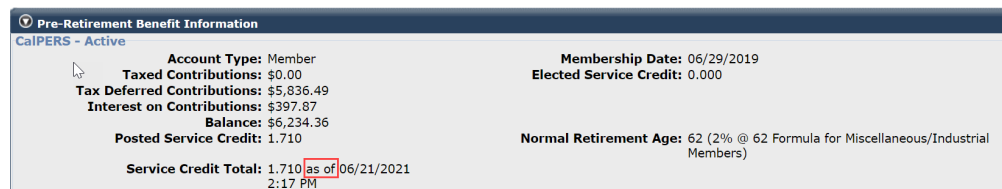
Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.



A screenshot of a 'Person Search' form. The form has a title bar 'Person Search' and a subtitle 'Please enter the Social Security Number or CalPERS ID of the person for whom you are searching.' Below the subtitle are three input fields: 'SSN / Federal or Individual Tax ID:', 'CalPERS ID:', and a 'Search' button.

Step 3 Select the **Search** button.

Step 4 Within the Pre-Retirement Benefit Information section, verify the service credit and member contributions.



A screenshot of the 'Pre-Retirement Benefit Information' section. The section title is 'Pre-Retirement Benefit Information' and the status is 'CalPERS - Active'. The information is organized into two columns. The left column lists: 'Account Type: Member', 'Taxed Contributions: \$0.00', 'Tax Deferred Contributions: \$5,836.49', 'Interest on Contributions: \$397.87', 'Balance: \$6,234.36', 'Posted Service Credit: 1.710', and 'Service Credit Total: 1.710 as of 06/21/2021 2:17 PM'. The right column lists: 'Membership Date: 06/29/2019', 'Elected Service Credit: 0.000', and 'Normal Retirement Age: 62 (2% @ 62 Formula for Miscellaneous/Industrial Members)'.

The service credit total will reflect the current date and time even though the totals are when payroll was last posted.

Step 5 Within the Appointment History section, select the appropriate **Employer** link to review your employee's current active appointment and event details.



Employer	Division	Appointment Type	Position Title	Member Category	Appointment Status	Start Date	End Date
City Name		Regular		Miscellaneous	Active	06/29/2019	

Appointment Event History

This provides a list of the employee's appointment events and event details. Their history begins with a new appointment and ends with a permanent separation. In between, they may have an appointment change, site change (a State employee transfer between State agencies), and/or a leave of absence (begin and/or end leave). Select a **View Event Details** link to review the event history (when the event was created or updated and who made the change).

Appointment Event History Extended Appointment History Appointment Detail Change Report Appointment Event Details		
<input type="button" value="Correct Event"/>	<input type="button" value="Delete"/>	<input type="checkbox"/> View All Site Events <input type="button" value="Display"/>
Event Date	Event	Event Details
<input type="radio"/> 05/12/2019	Appointment Change	View Event Details
<input type="radio"/> 07/10/2014	End Leave	View Event Details
<input type="radio"/> 02/16/2014	Begin Leave	Family Medical Leave
<input type="radio"/> 12/05/2011	New Appointment	View Event Details
<input type="button" value="Correct Event"/>	<input type="button" value="Delete"/>	<input type="checkbox"/> View All Site Events <input type="button" value="Display"/>

Appointment Details

Appointment Details	
Programs	
Program: CalPERS	Membership Date: 12/05/2011
Membership Status: Active	Enrollment Eligibility Date: 12/05/2011
Position Information	
Employer: City Name	CalPERS ID (Employer): 0987654321
Original Hire Date: 12/05/2011	Work Calendar: Work 12 Months/Paid 12 Months
Member Category: Safety - Fire	Temporary Position: No
Transit Worker: No	Is member subject to local Alternate: No
Position Title:	Retirement Plan (Gov Code Section 20306)?
CBU: -	Appointment ID: 91619490
Retired Annuitant: No	Contributing Appointment Date: 12/05/2011
Enrollment Reason:	Leave Type:
Contributing Appointment: Yes	Formula Name: 3% @ 55 Formula for State Peace Officer/Firefighter or Local Safety Member
Appointment Status: Active	Cost Share: 4.0
Years Prior Service:	
Enrollment Level: Classic	
Member Base Rate: 9.0	
Contribution Modification:	
Created by User: Employer	
Created on: 02/11/2022 09:35 AM	
Appointment Profile Last Refreshed: 02/11/2022 09:35 AM	Refunded Appointment: No

The member category, enrollment level, and membership date determine the member's base rate and formula.

- **Membership Date:** The date the member became eligible for CalPERS membership.
- **Member Category:** Based on their position at your agency, this is entered when processing a new retirement enrollment or if it's changed.
- **Enrollment Level:** Classic and PEPR New. This is based on the membership date and if they have applicable reciprocal membership entered into the Reciprocal Self-Certification Form Information panel in their appointment.

- **Member Base Rate:** The member’s enrollment level and formula determine their base rate (contribution rate). This is the percentage of their reportable earnings that is paid to CalPERS to fund their retirement.
- **Formula Name:** This includes the member’s category, benefit level, and normal retirement age. This formula is used when CalPERS calculates the member’s retirement.

Membership Information

This is based on your agency’s contract and the member’s appointment details. This includes CalPERS and CalSTRS election, Social Security, ’59 survivor benefits, optional member election, and certificated employee (school employers). This is an example for a public agency employee:

Membership Information	
	Is the member subject to Social Security? Yes
Optional Member	Optional Member? No

Reciprocal Self-Certification Form Information

Completion of the Reciprocal Self-Certification Form does not establish reciprocity; this form is used for enrollment purposes only. To request to establish reciprocity, the employee must download the [When You Change Retirement Systems \(PUB 16\) \(PDF\)](#) publication to obtain the Confirmation of Intent to Establish Reciprocity When Changing Retirement Systems (CalPERS 1006) form and submit the form to CalPERS or make the request in their myCalPERS account using the member self-services.

Reciprocal Self-Certification Form Information
<small>You are required to provide and process the Reciprocal Self-Certification form for every new enrollment in CalPERS. The data provided in this section must be entered based on the self-certified data by the member. You must keep a copy of the form in your records for auditing purposes. For direction on how to process the form, visit our employer reference guide. The information entered is used to determine retirement enrollment level only, it will not establish reciprocity for the participant.</small>
Reciprocal Member Indicator: Yes
Most Recent Reciprocal Agency: San Bernardino County Employees' Retirement Association (SBCERA)
Earliest Qualifying Reciprocal Membership Date: 08/01/2016
Most Recent Reciprocal Permanent Separation Date: 12/03/2022
Retired Reciprocal Member Indicator: No
Reciprocal Retirement Date: N/A
Refunded Reciprocal Member Indicator: No
Reciprocal Refunded Date: N/A

Using the Reciprocal Self-Certification Form (myCalPERS 1187) the member completed, enter the information exactly as provided into the Reciprocal Self-Certification Form Information panel in their appointment. The dates with other system and other factors determine the member’s enrollment level (Classic or PEPR) under your agency.

- **Reciprocal Member Indicator:** This indicates if the employee has or doesn’t have reciprocity with an eligible retirement system.
- **Most Recent Reciprocal System:** This will be the name of the system the member was with prior to entering our system.

- **Earliest Qualifying Reciprocal Membership Date:** This will be the membership date with the reciprocal system.
- **Most Recent Reciprocal Permanent Separation Date:** This will be the separation date from the reciprocal system.
- **Retired Reciprocal Member Indicator:** This will be a yes or no question. If yes, you will be prompted to enter the date the member retired with their reciprocal system.
- **Refunded Reciprocal Member Indicator:** This will be a yes or no question. If yes, you will be prompted to enter the date the member refunded from their reciprocal system.

Your agency is responsible for ensuring all information is entered accurately based on the information provided on the Reciprocal Self-Certification Form. We encourage you to request the member provide substantiating documentation with the form if they are placed into the classic enrollment level due to the information provided. If this information is later found to be inaccurate, we will request your agency to make changes to the enrollment. Any resulting adjustments will be your agency’s responsibility.

Retired Annuitant Information

This includes the retired annuitant (RA) type, 180-day exception, and 180-day exception reason.

Retired Annuitant Information
Retired Annuitant Type: Extra Help 180-Day Exception? Yes 180-Day Exception Reason: Appointed by governing body

Retired Annuitant Special Criteria

Displays if the RA was hired with an earnings limit or due to an executive order.

Retired Annuitant Special Criteria
Earnings Limit? No Executive Order? Yes Executive Order Number: B-53-18 Shasta Lake, Mendocino and Siskiyou Executive Begin Date: 12/30/2020 Executive End Date: 02/05/2021

You have completed this scenario.

Unit 2: New Appointments

This unit provides the steps on how to add a new appointment for eligible employees and retired annuitants.

Contents

- Scenario 1: Add a New Retirement Enrollment – Page 12
- Scenario 2: Add a Retired Annuitant Appointment – Page 16

Scenario 1: Add a New Retirement Enrollment

It is your responsibility to enroll qualifying CalPERS members within 90 days. If the member is not enrolled timely, CalPERS will assess administrative costs and arrears contributions (member and employer). Enroll your employee into CalPERS membership by completing the following:

- Verify if the employee has an existing myCalPERS account
- Confirm demographics
- Report appointment details
- Indicate reciprocal self-certification if it is applicable

Step Actions (23 Steps)

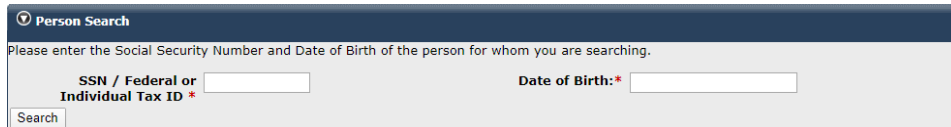
Step 1 Select the **Reporting** global navigation tab.

Step 2 Within the Create or Edit Report section, select Add Retirement Enrollment from the Method drop-down list.



Step 3 Select the **Continue** button.

Step 4 Complete the Person Search section.



Step 5 Select the **Search** button.

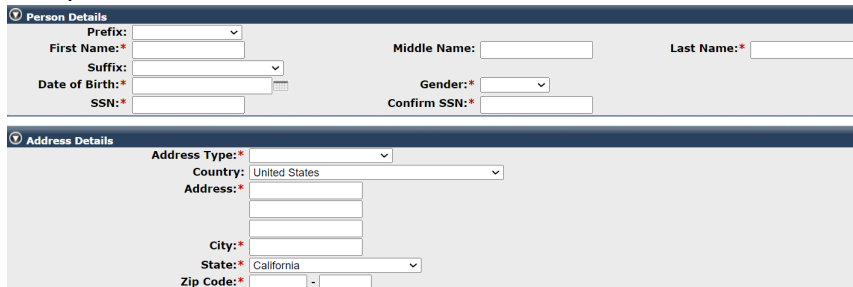
Step 6 What displayed next?

- **Search Results section shows “No results found”**: Continue to step 7.
- **Appointment Details page**: Skip to step 14.

Step 7 Within the Search Results section, select the **Add New** button.



Step 8 Complete the Person Details and Address Details sections.



Step 9

Complete the Address and Communication Details sections.

The screenshot shows two sections of a form. The first section, titled "Address Details", contains the following fields: "Address Type:" with a dropdown menu, "Country:" with a dropdown menu set to "United States", "Address:" with three stacked text input fields, "City:" with a text input field, "State:" with a dropdown menu set to "California", and "Zip Code:" with two text input fields separated by a hyphen. The second section, titled "Communication Details", is a table with five columns: "Primary", "Phone Type", "Phone Number", "Extension", and "International". There are six rows of radio buttons corresponding to "Work", "Fax", "TTY", "Cellular", "Home", and "Other". Below this table are two rows of radio buttons for "Primary" and "Email", each followed by a text input field.

Step 10 Select the **Primary** radio button for one phone number and an email address.

Step 11 Select the **Save & Continue** button.

Step 12 If multiple addresses display, select the radio button for the correct address.

Step 13 Select the **Confirm** button.

Step 14 Select the **Save & Continue** button.

Step 15 Complete the Appointment Details section.

The screenshot shows the "Appointment Details" section of a form. It includes a "Program:" dropdown menu set to "CalPERS" and an "Enrollment Eligibility Date:" field with a calendar icon. Below this is the "Position Information" section, which contains: "Employer:" with a dropdown menu set to "City Name", "Division:" with a dropdown menu, "Original Hire Date:" with a calendar icon, "Member Category:" with a dropdown menu, "Position Title:" with a dropdown menu and an "Update" link, "Work Calendar:" with a dropdown menu set to "Work 12 Months/Paid 12 Months", "Retired Annuitant?*" with "Yes" and "No" radio buttons, "CBU:" with a dropdown menu, "Enrollment Reason:*" with a dropdown menu, and "Refunded Appointment*" with "Yes" and "No" radio buttons. On the right side, "CalPERS ID (Employer): 0987654321" and "CalPERS ID (Division): 0" are displayed.

Step 16 Complete the questions which are based on your agency type (non-central state, school, or public agency) and the member category.

The screenshot shows the "Membership Information" section of a form. It contains two questions: "Is member subject to local Alternate Retirement Plan (Gov Code Section 20306)?*" with "Yes" and "No" radio buttons, and "Is the member subject to Social Security?*" with "Yes" and "No" radio buttons. Below these is the "Optional Member Election" section, which contains the question "Optional Member?*" with "Yes" and "No" radio buttons.

Step 17 Continue completing questions in the Membership Information section.
If the member is not subject to Social Security, upload the SSA-1945 form.

Membership Information
Member Information
Is the member subject to local Alternate Retirement Plan (Gov Code Section 20306)?*
 Yes
 No
Is the member subject to Social Security*
 Yes
 No
SSA Exclusion Reason:* Other
SSA Other Reason:*
SSA-1945 Form: [Provide Document](#)
Section 419(c) of Public Law 108-203, the Social Security Protection Act of 2004, requires State and local government employers to provide a statement to employees hired January 1, 2005 or later in a job not covered under Social Security. The statement explains how a pension from that job could affect future Social Security benefits to which they may become entitled. You can get the SSA-1945 form at www.ssa.gov/forms. If you have the signed form from the employee, you may provide it here.

Step 18 On the Reciprocal Self-Certification Form (myCalPERS 1187) section 1, did the member indicate that they have membership in a defined benefit plan?
Yes: In the Reciprocal Self-Certification Form Information section, select the **Yes** radio button.

No: Skip to step 21.

Step 19 Complete the Reciprocal Self-Certification form Information section using the information the Reciprocal Self-Certification Form (myCalPERS 1187).

Reciprocity
Reciprocity
The information entered is used to determine retirement enrollment level only, it will not establish reciprocity for the participant. For auditing purposes, the employer must sign and retain the completed Reciprocal Self-Certification form for their records. Do not send a copy of the form to CalPERS.
Reciprocal Member Indicator:* Yes
 No
Most Recent Reciprocal Agency:*
Earliest Qualifying Reciprocal Membership Date:*
Most Recent Reciprocal Permanent Separation Date:
Retired Reciprocal Member Indicator:* Yes
 No
Refunded Reciprocal Member Indicator:* Yes
 No

Step 20 Skip to step 22

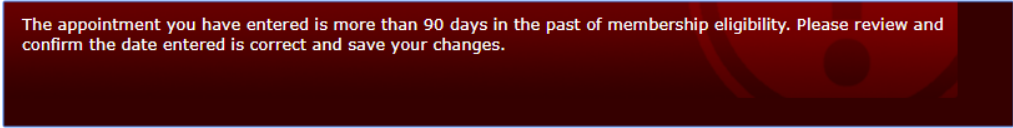
Step 21 In the Reciprocal Self-Certification Form Information, select the **No** radio button.

Reciprocity
Reciprocity
The information entered is used to determine retirement enrollment level only, it will not establish reciprocity for the participant. For auditing purposes, the employer must sign and retain the completed Reciprocal Self-Certification form for their records. Do not send a copy of the form to CalPERS.
Reciprocal Member Indicator:* Yes
 No

Step 22 Select the **Save** button.

Step 23

Did the following message display?



The appointment you have entered is more than 90 days in the past of membership eligibility. Please review and confirm the date entered is correct and save your changes.

Yes: Select the **Save** button. **You have completed this scenario.**

No: **You have completed this scenario.**

Scenario 2: Add a Retired Annuitant Appointment

Retired annuitant (RA) is the general term for a CalPERS retiree employed by a CalPERS-contracted agency. An RA's appointment must be entered within 30 days of their hire date; otherwise, a \$200 fee will be assessed for each month the appointment is late. If the RA retired from your agency, myCalPERS will require the original hire date at your agency. When a new RA appointment is entered in myCalPERS, employers and RAs will receive information regarding the rules and regulations about post-retirement CalPERS employment. Add a retired annuitant appointment by doing the following:

- Verify the retiree worked for your agency or another CalPERS agency
- Verify they retired more than 180 days
- Confirm demographics
- Report appointment details
- Identify the retired annuitant type
- Determine if exempt from the 180-day wait period
- Determine the retiree's normal retirement age (bona fide separation requirement)

Note: If a retired annuitant is reinstating from retirement, then you will need to process a new membership appointment.

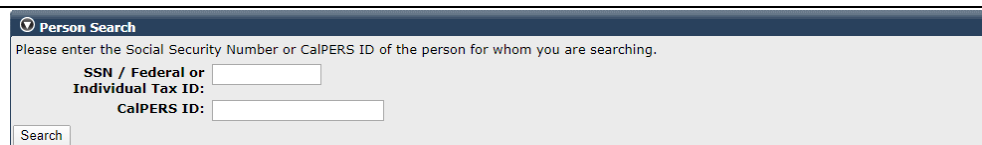
Step Actions (23 Steps)

Step 1 Did the retired annuitant previously work for your agency?

Yes: Select the **Person Information** global navigation tab.

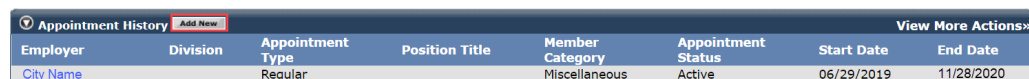
No: Skip to step 6.

Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.



Step 3 Select the **Search** button.

Step 4 Within the Appointment History section, select the **Add New** button.



Employer	Division	Appointment Type	Position Title	Member Category	Appointment Status	Start Date	End Date
City Name		Regular		Miscellaneous	Active	06/29/2019	11/28/2020

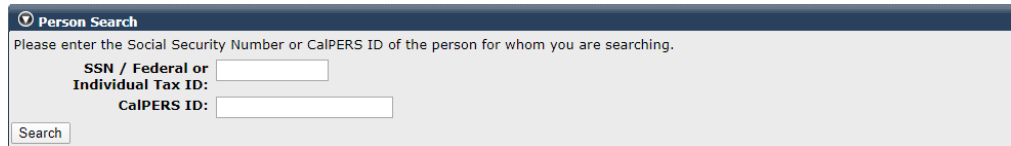
Step 5 Skip to step 11.

Step 6 Select the **Reporting** global navigation tab.

Step 7 Within the Create or Edit Report section, select Add Retirement Enrollment from the Method drop-down list.

Step 8 Select the **Continue** button.

Step 9 Complete the Person Search section.



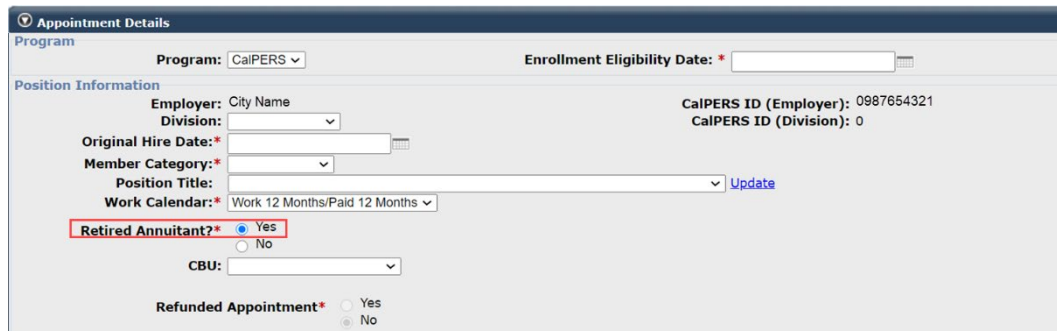
Person Search
Please enter the Social Security Number or CalPERS ID of the person for whom you are searching.

SSN / Federal or Individual Tax ID:

CalPERS ID:

Step 10 Select the **Search** button.

Step 11 Complete the Appointment Details section.



Appointment Details

Program: CalPERS Enrollment Eligibility Date:

Position Information

Employer: City Name
Division:

Original Hire Date: CalPERS ID (Employer): 0987654321
Member Category: CalPERS ID (Division): 0

Position Title: [Update](#)

Work Calendar: Work 12 Months/Paid 12 Months

Retired Annuitant?* Yes
 No

CBU:

Refunded Appointment* Yes
 No

If the RA retired from your agency, myCalPERS will require the original hire date at your agency. Refer to unit 1, Review Retirement Appointment Details for where to locate this information. Skip to step 13.

Step 12 Within the Retired Annuitant Information section, select from the Retired Annuitant Type drop-down list.



Retired Annuitant Information

Retired Annuitant Type:

180-Day Exception?* Yes
 No

Step 13 Does this appointment have a 180-day exception?

Yes: Select the **Yes** radio button and continue to step 16.

No: Select the **No** radio button, and then skip to step 21.

Note: If they are returning due an Executive Order, select **No**.



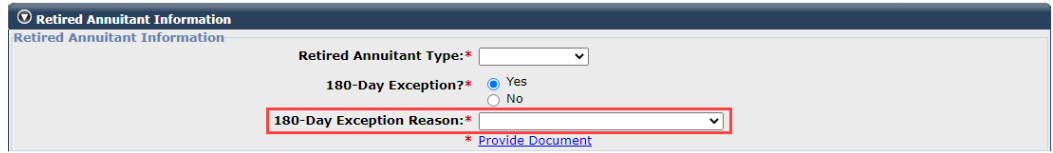
Retired Annuitant Information

Retired Annuitant Type:

180-Day Exception?* Yes
 No

RAs working under an executive order must be entered but will be exempt from work-hour limitations and the 180-day break in service requirements.

Step 14 Within the Retired Annuitant Information section, select from the 180-Day Exception Reason drop-down list.



Retired Annuitant Information

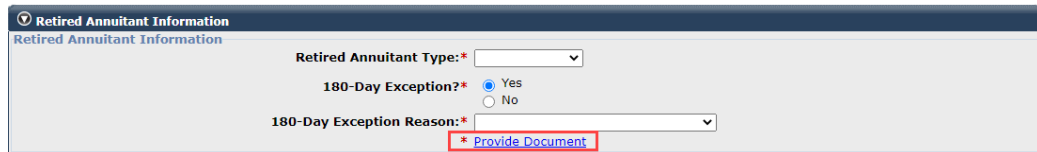
Retired Annuitant Type:* [dropdown]

180-Day Exception? * Yes
 No

180-Day Exception Reason:* [dropdown]

* [Provide Document](#)

Step 15 Within the Retired Annuitant Information section, select the **Provide Document** link unless it is for the Returning Safety Position reason.



Retired Annuitant Information

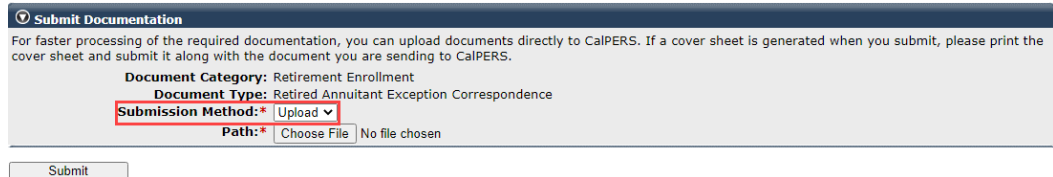
Retired Annuitant Type:* [dropdown]

180-Day Exception? * Yes
 No

180-Day Exception Reason:* [dropdown]

* [Provide Document](#)

Step 16 Within the Submit Documentation section, select from the Submission Method drop-down list.



Submit Documentation

For faster processing of the required documentation, you can upload documents directly to CalPERS. If a cover sheet is generated when you submit, please print the cover sheet and submit it along with the document you are sending to CalPERS.

Document Category: Retirement Enrollment
Document Type: Retired Annuitant Exception Correspondence

Submission Method:* [Upload]

Path:* [Choose File] No file chosen

Submit

Step 17 What submission method did you select?

Mail: Mail the documentation to CalPERS, and then skip to step 21.

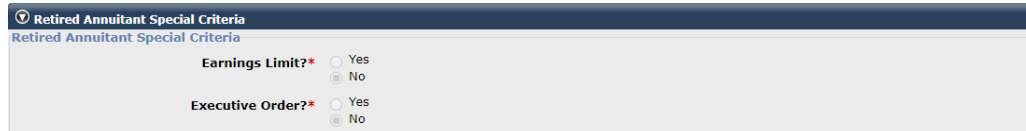
FAX: Fax the documentation to CalPERS, and then skip to step 21.

Upload (preferred): Select the **Choose file** button, and then continue to step 20.

Step 18 Upload the file.

Step 19 Select the **Submit** button.

Step 20 Skip the Retired Annuitant Special Criteria section.



Retired Annuitant Special Criteria

Earnings Limit? * Yes
 No

Executive Order? * Yes
 No

Step 21

Within the Reciprocity section, select the **No** radio button.

Reciprocity

Reciprocity
The information entered is used to determine retirement enrollment level only, it will not establish reciprocity for the participant. For auditing purposes, the employer must sign and retain the completed Reciprocal Self-Certification form for their records. Do not send a copy of the form to CALPERS.

Reciprocal Member Indicator : * Yes No

Step 22

Select the **Save** button.

Step 23

Verify the Appointment Details section is correct.

Appointment Details

Programs
Program: CALPERS
Membership Status: Retired
Membership Date: 12/02/1996
Enrollment Eligibility Date: 01/15/2021

Position Information
Employer: City Name
Original Hire Date: 12/02/1996
Member Category: Miscellaneous
Transit Worker: No
Position Title:
CBU: -
CalPERS ID (Employer): 0987654321
Work Calendar: Work 12 Months/Paid 12 Months
Temporary Position: No
Is member subject to local Alternate Retirement Plan (Gov Code Section 20306)?
Appointment ID: 67890
Retired Annuitant: Yes
Enrollment Reason:
Contributing Appointment: No
Appointment Status: Active
Years Prior Service:
Enrollment Level: Classic
Member Base Rate: 8.0
Contribution Modification:
Created by User: Employer
Created on: 01/15/2021 12:44 PM
Leave Type:
Formula Name: 2.5% @ 55 Formula for Local Miscellaneous Members
Cost Share: 0.0
Appointment Profile Last Refreshed: 01/15/2021 12:44 PM
Refunded Appointment: No

Retired Annuitant Information
Retired Annuitant Type: Extra Help
180-Day Exception? Yes
180-Day Exception Reason: Appointed by governing body

Retired Annuitant Special Criteria
Earnings Limit? No
Executive Order? Yes
Executive Order Number: B-53-18 Shasta Lake, Mendocino and Siskiyou
Executive Begin Date: 12/30/2020
Executive End Date: 02/05/2021

You have completed this scenario.

Unit 3: Maintain Enrollment

You may update and maintain your employees' accounts, enrollments, and appointments.

Contents

- Scenario 1: Update Demographic Information – Page 21
- Scenario 2: Update Employee Contact Information – Page 22
- Scenario 3: Correct Retirement Appointment Events – Page 23
- Scenario 4: Delete a Retirement Appointment – Page 24
- Scenario 5: Process a Leave of Absence – Page 25
- Scenario 6: Process an Appointment Change – Page 26
- Scenario 7: Process a Permanent Separation – Page 27
- Scenario 8 : Delete an Appointment Event – Page 29

Scenario 1: Update Demographic Information

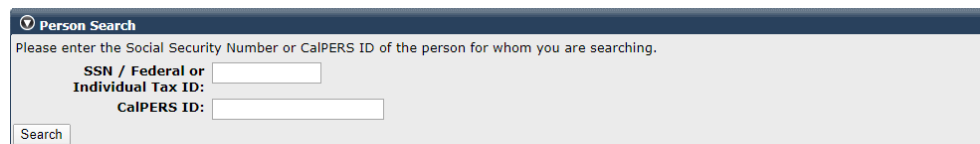
System Logic

- Before correcting demographic information, your employee must provide a verification document. Refer to the [Public Agency & Schools Reference Guide \(PDF\)](#) for a list of acceptable documentation.
- Name changes/corrections will impact payroll reporting.
- If the member is also enrolled in health benefits with CalPERS, the demographic changes will be reported to their health carrier.
- When demographic information is updated in myCalPERS, a letter is mailed to the member advising them of the change(s).

Step Actions (6 Steps)

Step 1 Select the **Person Information** global navigation tab.

Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.



The screenshot shows a 'Person Search' form with a title bar. Below the title bar, there is a text prompt: 'Please enter the Social Security Number or CalPERS ID of the person for whom you are searching.' There are three input fields: 'SSN / Federal or Individual Tax ID:', 'CalPERS ID:', and a 'Search' button.

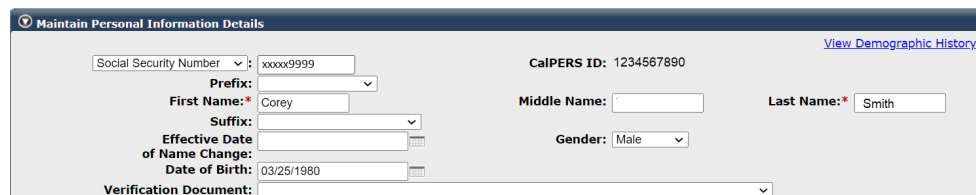
Step 3 Select the **Search** button.

Step 4 Within the Summary section, select the **Update Personal Information** link.



The screenshot shows a 'Summary' profile page. The 'Profile' section contains fields for SSN, Name, Date of Birth, Prior School Membership, Membership Date, Restrictions, Last Reporting Date, CalPERS ID, Optional Member, Date of Death, Prior School Membership Date, and Retirement Date. A red box highlights the 'Update Personal Information' link. The 'Communication' section includes Preferred Communication, Primary Phone Number, Primary Email Address, Mailing Address, Physical Address, and Undeliverable Date, each with an 'Update' link.

Step 5 Complete the Maintain Personal Information Details section.



The screenshot shows the 'Maintain Personal Information Details' form. It includes fields for Social Security Number, Prefix, First Name, Suffix, Effective Date of Name Change, Date of Birth, Verification Document, CalPERS ID, Middle Name, Last Name, and Gender. A 'View Demographic History' link is visible in the top right corner.

Step 6 Select the **Save** button.

You have completed this scenario.

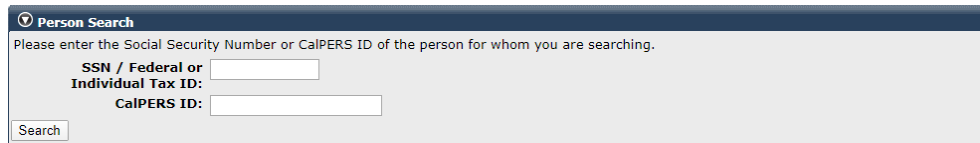
Scenario 2: Update Employee Contact Information

It's important to update an employee's contact information when needed.

Step Actions (8 Steps)

Step 1 Select the **Person Information** global navigation tab.

Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.



The screenshot shows a 'Person Search' form with a dark blue header. Below the header, it says 'Please enter the Social Security Number or CalPERS ID of the person for whom you are searching.' There are three input fields: 'SSN / Federal or Individual Tax ID:', 'CalPERS ID:', and a 'Search' button.

Step 3 Select the **Search** button.

Step 4 Within the Summary section, select the appropriate **Update** link.



The screenshot shows the 'Summary' section for an employee. It is divided into 'Profile' and 'Communication' sections. The 'Profile' section includes fields for SSN, Name, Date of Birth, Prior School Membership, Membership Date, Restrictions, Last Reporting Date, CalPERS ID, Optional Member status, Date of Death, Prior School Membership Date, and Retirement Date. The 'Communication' section includes Preferred Communication, Primary Phone Number, Primary Email Address, Mailing Address, Physical Address, and Undeliverable Date. There are three 'Update' links in the Communication section, one of which is highlighted with a red box.

Step 5 Complete the Maintain Communication Details section.

Step 6 Select the **Save** button.

Step 7 Did you update the employee's address?

Yes: Confirm the address.

No: You have completed this scenario.

Step 8 Select the **Save** button.

You have completed this scenario.

Scenario 3: Correct Retirement Appointment Events

You can correct retirement appointment events (new appointments, permanent separations, leave of absence, and appointment changes).

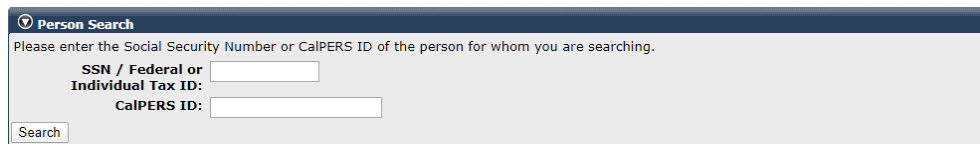
System Logic

Corrections to appointment information may affect the member's health enrollment and/or payroll.

Step Actions (8 Steps)

Step 1 Select the **Person Information** global navigation tab.

Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.

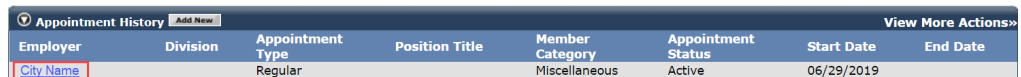


The screenshot shows a 'Person Search' form with the following fields and controls:

- Header: Person Search
- Instruction: Please enter the Social Security Number or CalPERS ID of the person for whom you are searching.
- Input fields: SSN / Federal or Individual Tax ID: [text box], CalPERS ID: [text box]
- Control: Search [button]

Step 3 Select the **Search** button.

Step 4 Within the Appointment History section, select the appropriate active **Employer** link.



The screenshot shows a table with the following columns and data:

Employer	Division	Appointment Type	Position Title	Member Category	Appointment Status	Start Date	End Date
City Name		Regular		Miscellaneous	Active	06/29/2019	

Step 5 Within the Appointment Event History section, select the radio button of the appointment event to correct.



The screenshot shows the 'Appointment Event History' section with the following controls and data:

- Buttons: Correct Event, Delete, View All Site Events, Display
- Table:

Event Date	Event	Event Details
12/03/2016	New Appointment	View Event Details

Below the table are the same controls: Correct Event, Delete, View All Site Events, Display.

Step 6 Select the **Correct Event** button.

Step 7 Correct the information.

Step 8 Select the **Save** button.

You have completed this scenario.

Scenario 4: Delete a Retirement Appointment

On a rare occasion, you may need to delete a retirement appointment. This can only be completed if the appointment does not have health and/or payroll history. If they have either, contact CalPERS for assistance.

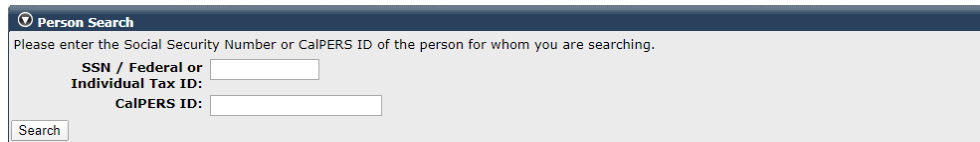
System Logic

The demographic information and CalPERS ID will remain in myCalPERS; however, there will be no appointment information affiliated to your agency.

Step Actions (6 Steps)

Step 1 Select the **Person Information** global navigation tab.

Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.

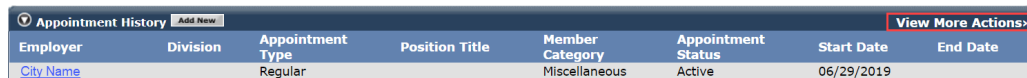


The screenshot shows a 'Person Search' form with the following fields and controls:

- Header: Person Search
- Instruction: Please enter the Social Security Number or CalPERS ID of the person for whom you are searching.
- Input fields: SSN / Federal or Individual Tax ID: [text box], CalPERS ID: [text box]
- Control: Search button

Step 3 Select the **Search** button.

Step 4 Within the Appointment History section, select the **View More Actions** link or **Appointment History** left-side link.



The screenshot shows the 'Appointment History' table with the following structure:

Employer	Division	Appointment Type	Position Title	Member Category	Appointment Status	Start Date	End Date
City Name		Regular		Miscellaneous	Active	06/29/2019	

Additional UI elements: 'Add New' button, 'View More Actions' link (highlighted in red).

Step 5 Within the Appointment History section, select the radio button for the appointment.



The screenshot shows the 'Appointment History' table with a radio button selected in the first column:

Employer	Division	Appointment Type	Position Title	Member Category	Appointment Status	Start Date	End Date
<input checked="" type="radio"/> City Name		Regular		Miscellaneous	Active	06/29/2019	

Additional UI elements: 'Delete' button above the table, 'Delete' button below the table.

Step 6 Select the **Delete** button.

You have completed this scenario.

Scenario 5: Process a Leave of Absence

If an employee goes on a leave of absence, e.g., unpaid leave or FMLA, a Begin Leave event should be entered. It is recommended that you add a future End Leave event when the Begin Leave event is entered. Refer to unit 3, scenario 3 if the End Date event needs to be changed.

System Logic

myCalPERS will cancel the health enrollment for employees placed on a leave of absence unless it is due to Family Medical Leave Act or Maternity/Paternity leave.

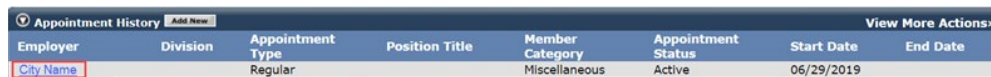
Step Actions (8 Steps)

Step 1 Select the **Person Information** global navigation tab.

Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.

Step 3 Select the **Search** button.

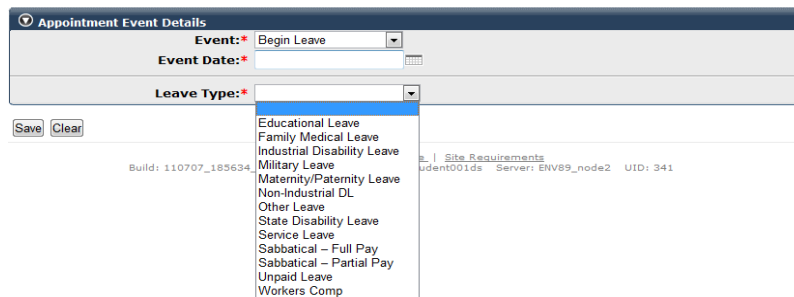
Step 4 Within the Appointment History section, select the appropriate active **Employer** link.



Employer	Division	Appointment Type	Position Title	Member Category	Appointment Status	Start Date	End Date
City Name		Regular		Miscellaneous	Active	06/29/2019	

Step 5 Within the Appointment Event History section, select the **Add New** button.

Step 6 Complete the Appointment Event Details section.



Appointment Event Details

Event: * Begin Leave

Event Date: *

Leave Type: *

Save Clear

- Educational Leave
- Family Medical Leave
- Industrial Disability Leave
- Military Leave
- Maternity/Paternity Leave
- Non-Industrial DL
- Other Leave
- State Disability Leave
- Service Leave
- Sabbatical – Full Pay
- Sabbatical – Partial Pay
- Unpaid Leave
- Workers Comp

The **Begin Leave** event is the day after the last day on payroll, even if it is a weekend or holiday.

Step 7 Select the **Save** button.

Step 8 Do you want to add the End Leave event?

Yes: Return to step 5.

The **End Leave** event is entered as the date the employee will return to work.

No: You have completed this scenario.

Scenario 6: Process an Appointment Change

Changes can occur throughout an employee's career with your agency. The following appointment changes can be made:

- Member category
- Collective bargaining unit (CBU)
- Position title
- Work calendar

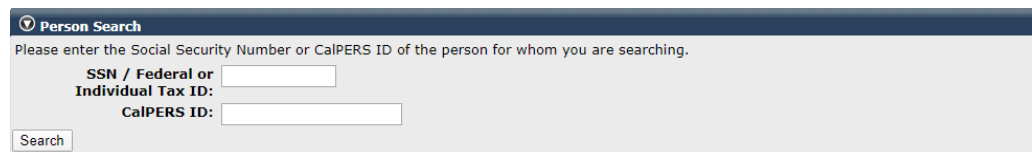
Best Practices

If you make an appointment change that affects the employee's base rate, notify your agency's payroll department.

Step Actions (7 Steps)

Step 1 Select the **Person Information** global navigation tab.

Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.

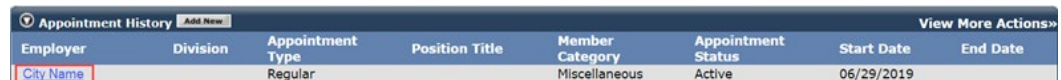


The screenshot shows a 'Person Search' form with the following fields and a search button:

- SSN / Federal or Individual Tax ID:
- CalPERS ID:
- Search button

Step 3 Select the **Search** button.

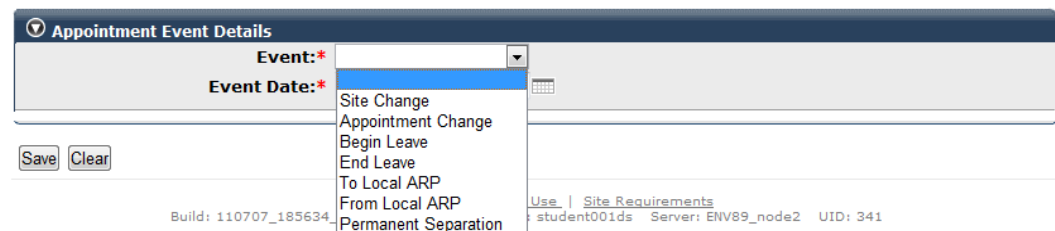
Step 4 Within the Appointment History section, select the appropriate active **Employer** link.



Employer	Division	Appointment Type	Position Title	Member Category	Appointment Status	Start Date	End Date
City Name		Regular		Miscellaneous	Active	06/29/2019	

Step 5 Within the Appointment Event History section, select the **Add New** button.

Step 6 Complete the Appointment Event Details section.



The screenshot shows the 'Appointment Event Details' form with the following fields and a dropdown menu:

- Event:*
- Event Date:*
- Save button
- Clear button

The dropdown menu is open, showing the following options:

- Site Change
- Appointment Change
- Begin Leave
- End Leave
- To Local ARP
- From Local ARP
- Permanent Separation

Step 7 Select the **Save** button.

You have completed this scenario.

Scenario 7: Process a Permanent Separation

System Logic

- The permanent separation date is the day after the employee's last day with your agency, which is often the day after the last day on payroll, even if it falls on a weekend or a holiday.
- A refunded appointment will not allow for a Permanent Separation event to be deleted.
- A permanent separation will affect the employee's payroll reporting and health enrollment.
- A permanent separation will deactivate the employee's myCalPERS employer system access. Refer to the [myCalPERS System Access Administration \(PDF\)](#) student guide for information.
- Active employees with no posted payroll within the last six months will automatically be permanently separated through a monthly process.

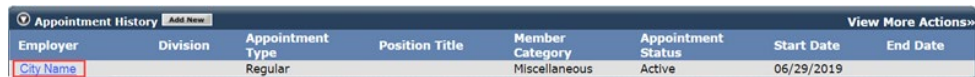
Step Actions (7 Steps)

Step 1 Select the **Person Information** global navigation tab.

Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.

Step 3 Select the **Search** button.

Step 4 Within the Appointment History section, select the appropriate **Employer** link.



The screenshot shows a table titled "Appointment History" with an "Add New" button. The table has columns: Employer, Division, Appointment Type, Position Title, Member Category, Appointment Status, Start Date, and End Date. A red box highlights the "City Name" link under the Employer column.

Employer	Division	Appointment Type	Position Title	Member Category	Appointment Status	Start Date	End Date
City Name		Regular		Miscellaneous	Active	06/29/2019	

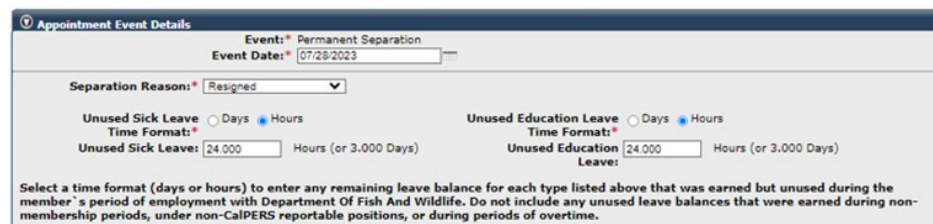
Step 5 Within the Appointment Event History section, select the **Add New** button.



The screenshot shows the "Appointment Event History" section with an "Add New" button highlighted in red. Below the button are "Correct Event" and "Delete" buttons, and a "View All Site Events" checkbox. A "Display" button is also present. Below this is a table with columns: Event Date, Event, and Event Details. The table contains one row with "01/01/2020" in the Event Date column, "New Appointment" in the Event column, and a "View Event Details" link in the Event Details column. Below the table are "Correct Event", "Delete", "View All Site Events", and "Display" buttons.

Event Date	Event	Event Details
01/01/2020	New Appointment	View Event Details

Step 6 Complete the Appointment Event Details section.



The screenshot shows the "Appointment Event Details" form. The "Event" field is set to "Permanent Separation" and the "Event Date" is "07/28/2023". The "Separation Reason" is "Resigned". There are two sections for leave: "Unused Sick Leave" and "Unused Education Leave". Both sections have "Time Format" set to "Hours" and "Unused" fields set to "24,000". Below the form is a note: "Select a time format (days or hours) to enter any remaining leave balance for each type listed above that was earned but unused during the member's period of employment with Department Of Fish And Wildlife. Do not include any unused leave balances that were earned during non-membership periods, under non-CalPERS reportable positions, or during periods of overtime."

The unused sick leave and/or unused educational leave field:

- Will only display if your agency contracts for the optional benefit.
 - Is only converted into service credit if the separation reason is Retirement.
 - Can be entered in days or hours.
-

Step 7

Select the **Save** button.

The member will be mailed an Options at Separation letter advising of their options as an inactive member.

You have completed this scenario.

Scenario 8: Delete an Appointment Event

Maintaining employee appointment details is essential for data integrity. You must remove an inaccurate appointment event from an employee's appointment history.

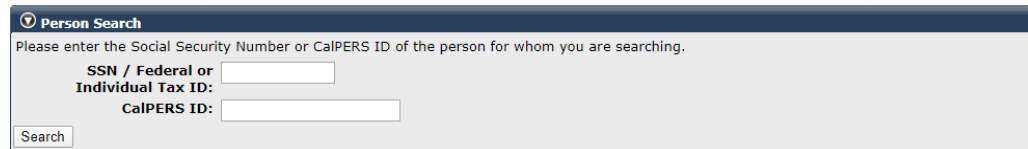
System Logic

- You are unable to delete a retirement appointment using this scenario. Refer to unit 3, scenario 4 to delete an appointment.
- Deleting an appointment event may impact payroll reporting, so notify payroll department of any changes.

Step Actions (6 Steps)

Step 1 Select the **Person Information** global navigation tab.

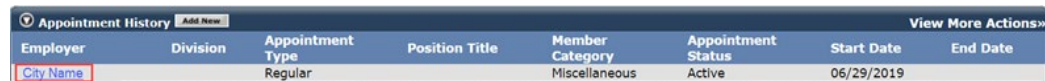
Step 2 Enter either the SSN, Individual Tax ID, or CalPERS ID.



The screenshot shows a 'Person Search' form with a title bar containing a dropdown arrow and the text 'Person Search'. Below the title bar, there is a prompt: 'Please enter the Social Security Number or CalPERS ID of the person for whom you are searching.' There are three input fields: 'SSN / Federal or Individual Tax ID:', 'CalPERS ID:', and a 'Search' button.

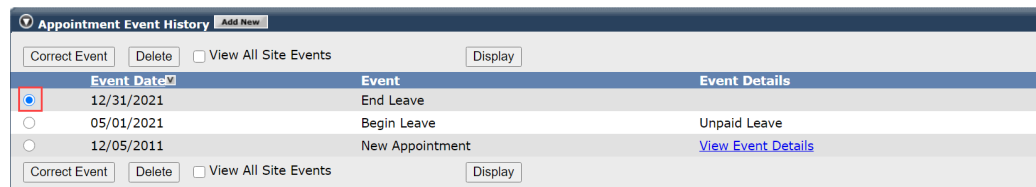
Step 3 Select the **Search** button.

Step 4 Within the Appointment History section, select the appropriate active **Employer** link.



The screenshot shows a table titled 'Appointment History' with an 'Add New' button. The table has columns: Employer, Division, Appointment Type, Position Title, Member Category, Appointment Status, Start Date, and End Date. The first row has a red box around the 'City Name' link in the Employer column. The Appointment Type is 'Regular', Member Category is 'Miscellaneous', Appointment Status is 'Active', and Start Date is '06/29/2019'. There is a 'View More Actions' link in the top right corner.

Step 5 Select the radio button of the event you wish to delete.



The screenshot shows an 'Appointment Event History' form with an 'Add New' button. At the top, there are buttons for 'Correct Event', 'Delete', and a checkbox for 'View All Site Events', along with a 'Display' button. Below this is a table with columns: Event Date, Event, and Event Details. The first row has a radio button selected and a red box around it. The Event Date is '12/31/2021', the Event is 'End Leave', and the Event Details are empty. The second row has an unselected radio button, Event Date '05/01/2021', Event 'Begin Leave', and Event Details 'Unpaid Leave'. The third row has an unselected radio button, Event Date '12/05/2011', Event 'New Appointment', and Event Details 'View Event Details'. At the bottom, there are buttons for 'Correct Event', 'Delete', a checkbox for 'View All Site Events', and a 'Display' button.

Step 6 Select the **Delete** button.

You have completed this scenario.

Unit 4: Retirement Appointment Reconciliation

The Retirement Appointment Reconciliation (RAR) tool is used to identify appointments with unposted payroll records for your agency. Of those appointments with missing payroll, you may delete the appointment or maintain the following events:

- Permanent Separation
- Begin Leave
- End Leave

System Logic

- You may select multiple appointments to maintain.
- myCalPERS will update the RAR page on the last day of each month.
- Maintaining appointments within the RAR page automatically updates the list.
- Transactions completed outside the RAR page, e.g., updating the appointment within the employee's profile page, will update the list the following business day.
- On Leave appointments with the following will be excluded from the list:
 - Appointments without an End Leave event will be excluded for six months.
 - Appointments with an End Leave event will be excluded for the entire leave.
- Active employees with no posted payroll within the last six months will automatically be permanently separated through a monthly process.

Refer to the [myCalPERS Retirement Appointment Reconciliation \(PDF\)](#) student guide for additional information.

Contents

- Scenario 1: Add an Appointment Event – Page 30
- Scenario 2: Delete a Retirement Appointment – Page 31

Scenario 1: Add an Appointment Event

You may add Permanent Separation, Begin Leave, or End Leave events.

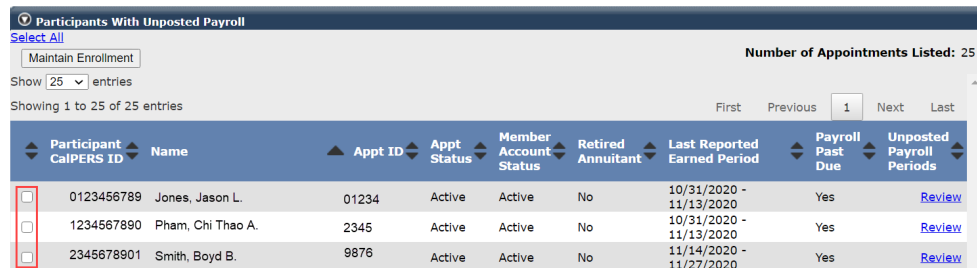
Step Actions (7 Steps)

Step 1 Select the **Reporting** global navigation tab.

Step 2 Select the **Retirement Appointment Reconciliation** local navigation link.

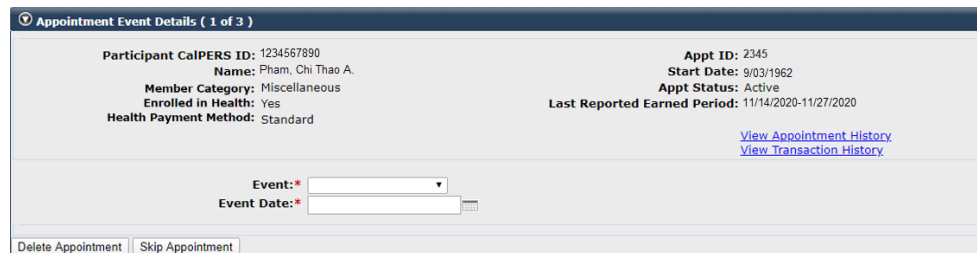


Step 3 In the Participants With Unposted Payroll section, select the check box for each employee who has an appointment that needs to be maintained.

A screenshot of a web application interface showing a table titled 'Participants With Unposted Payroll'. The table has columns for Participant CalPERS ID, Name, Appt ID, Appt Status, Member Account Status, Retired Annuitant, Last Reported Earned Period, Payroll Past Due, and Unposted Payroll Periods. There are three rows of data, each with a checkbox in the first column. The first row is for Jones, Jason L. (Appt ID: 01234), the second for Pham, Chi Thao A. (Appt ID: 2345), and the third for Smith, Boyd B. (Appt ID: 9876). All three checkboxes are checked. The table also includes a 'Maintain Enrollment' button and a 'Number of Appointments Listed: 25' indicator.

Step 4 Select the **Maintain Enrollment** button.

Step 5 Complete the Appointment Event Details section.

A screenshot of a web application form titled 'Appointment Event Details (1 of 3)'. The form displays participant information: Participant CalPERS ID: 1234567890, Name: Pham, Chi Thao A., Member Category: Miscellaneous, Enrolled in Health: Yes, Health Payment Method: Standard. It also shows appointment details: Appt ID: 2345, Start Date: 9/03/1962, Appt Status: Active, Last Reported Earned Period: 11/14/2020-11/27/2020. There are two links: 'View Appointment History' and 'View Transaction History'. At the bottom, there are two input fields: 'Event:' and 'Event Date:', both with dropdown menus. Below the form are two buttons: 'Delete Appointment' and 'Skip Appointment'.

- The Begin Leave event is the day after the last day at your agency, even if it is a weekend or holiday.
- The End Leave event is entered as the date the employee returns to work.
- The permanent separation date must be entered as at least one day after the last day at your agency, even if the date falls on a weekend or a holiday.

Step 6 Select the **Save & Go to Next** button if needed.

Note: If the Event type is Begin Leave, you may select the **Save & Add Event** button to add an End Leave event for this employee.

Step 7 Did you select more than one check box?

Yes: Return to step 5.

No: You have completed this scenario.

Scenario 2: Delete a Retirement Appointment

System Logic

You are unable to delete an appointment that has payroll and/or health benefits attached. Contact CalPERS for assistance.

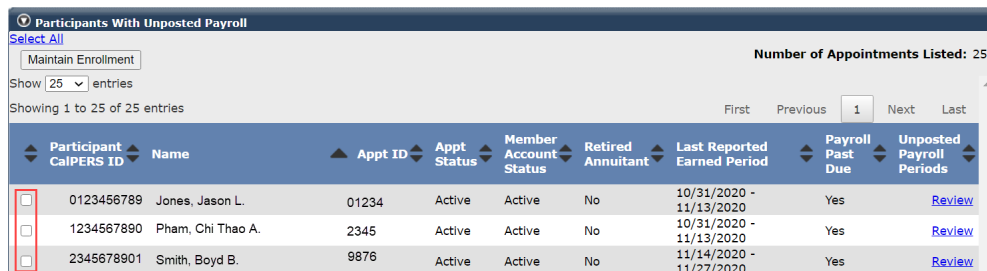
Step Actions (7 Steps)

Step 1 Select the **Reporting** global navigation tab.

Step 2 Select the **Retirement Appointment Reconciliation** local navigation link.



Step 3 In the Participants With Unposted Payroll section, select the check box for each employee who that has an appointment that needs to be deleted.

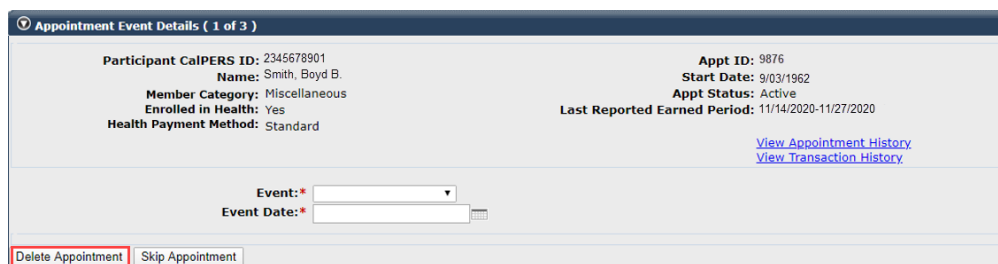


The screenshot shows a table titled 'Participants With Unposted Payroll'. The table has columns for Participant CalPERS ID, Name, Appt ID, Appt Status, Member Account Status, Retired Annuitant, Last Reported Earned Period, Payroll Past Due, and Unposted Payroll Periods. There are three rows of data, each with a checkbox in the first column. The first row is for Jones, Jason L. (Appt ID: 01234), the second for Pham, Chi Thao A. (Appt ID: 2345), and the third for Smith, Boyd B. (Appt ID: 9876). All three checkboxes are checked. The 'Unposted Payroll Periods' column contains a 'Review' link for each row.

Participant CalPERS ID	Name	Appt ID	Appt Status	Member Account Status	Retired Annuitant	Last Reported Earned Period	Payroll Past Due	Unposted Payroll Periods
<input checked="" type="checkbox"/>	0123456789 Jones, Jason L.	01234	Active	Active	No	10/31/2020 - 11/13/2020	Yes	Review
<input checked="" type="checkbox"/>	1234567890 Pham, Chi Thao A.	2345	Active	Active	No	10/31/2020 - 11/13/2020	Yes	Review
<input checked="" type="checkbox"/>	2345678901 Smith, Boyd B.	9876	Active	Active	No	11/14/2020 - 11/27/2020	Yes	Review

Step 4 Select the **Maintain Enrollment** button.

Step 5 Select the **Delete Appointment** button.



The screenshot shows the 'Appointment Event Details (1 of 3)' form. It displays information for a participant with CalPERS ID 2345678901 and name Smith, Boyd B. The appointment ID is 9876, and the start date is 9/03/1962. The member category is 'Miscellaneous' and the health payment method is 'Standard'. There are two buttons at the bottom: 'Delete Appointment' and 'Skip Appointment'. The 'Delete Appointment' button is highlighted with a red box.

Step 6 Select the **Save & Go to Next** button if needed.

Step 7 Did you select more than one check box?

Yes: Return to step 5.

No: You have completed this scenario.

CalPERS Resources

Obtain more information by visiting the [CalPERS website](http://www.calpers.ca.gov) at www.calpers.ca.gov.

- [Business Rules & myCalPERS Classes](#)
Pathway: CalPERS website > Employers > I Want To...: Attend Training & Events > Business Rules & myCalPERS Classes
- [myCalPERS Student Guides & Resources](#)
Pathway: CalPERS website > Employers > I Want To...: Access myCalPERS Student Guide
- [myCalPERS Technical Requirements](#)
Pathway: CalPERS website > Employers > myCalPERS Technical Requirements
- [Public Agency & Schools Reference Guide \(PDF\)](#)
Pathway: CalPERS website > Employers > Policies & Procedures > Reference & Health Guides > Public Agency & Schools Reference Guide (PDF)
- [Circular Letters - CalPERS](#)
Pathway: CalPERS website > Employers > Policies & Procedures > Circular Letters
- [Public Employees' Retirement Law \(PERL\)](#)
Pathway: CalPERS website > About > Laws, Legislation & Regulations> Public Employees' Retirement Law (PERL)
- [myCalPERS Employer Reports \(Cognos\) Catalog](#)
Pathway: CalPERS website > Employers > myCalPERS Technical Requirements > myCalPERS Employer Reports (Cognos) Catalog
 - Automatic Permanent Separation-Potential Appointments Report (PDF)
 - Benefit Recipients by Employer Report (PDF)
 - Business Partner On Leave Report (PDF)
 - CalPERS ID and Appointment ID Report (PDF)
 - Confirmation of No Payroll Contributions Reportable Report (PDF)
 - Overtime Appointment Identifier Report (PDF)
 - Participant Appointment Details Report (PDF)
 - Participant Enrollment History Report (PDF)
 - Participant Pension Enrollment Data Report (PDF)
 - Participant Undeliverable Address Report (PDF)
 - Retired Annuitant Hours Worked Report (PDF)
 - Retired Annuitant Late Fee Status Report (PDF)
 - Retirement Appointment Reconciliation Report (PDF)
 - Separated Retirement Reconciliation Appointments Report (PDF)

CalPERS Contacts

Email

- To contact the [Employer Education Team](#) for questions and requests, email **calpers_employer_communications@calpers.ca.gov**.
- To contact the [Employer Account Management Division](#) for questions related to Retirement Appointment Reconciliation, email **employertechnicalsupport@calpers.ca.gov**.
- To contact the [Employer Account Management Division](#) for questions about membership, email **membership_reporting@calpers.ca.gov**.
- To contact the [Membership and Post Retirement Employment Determinations Team](#) for post-employment questions, email **working_after_retirement@calpers.ca.gov**.
- To contact the [Employer Response Team](#) for assistance with your most critical, complex, or time-sensitive issues, email **ert@calpers.ca.gov**.

Phone or Fax

You can reach CalPERS at **888 CalPERS** (or **888-225-7377**), Monday through Friday, 8:00 a.m. to 5:00 p.m., except on state holidays.

- TTY: (877) 249-7442 (This number does not accept voice calls)
- CalPERS centralized fax number: (800) 959-6545
- Employer Response Team phone number: (800) 253-4594

Submit Inquiry

You can send secure messages through myCalPERS. Expand the **Common Tasks** left-side navigation, then select the **Submit Inquiry** link to submit a question or request.